

ई-निविदा दस्तावेज

E- TENDER DOCUMENT

भाग-I

(तकनीकी)

PART-I

(TECHNICAL)

(Through E-procurement portal)

(ई-प्रॉक्यूरमेंट पोर्टल के माध्यम से)

आंचलिक कार्यालय भवन भोपाल मे लगे लिफ्ट को बदलने हेतु
REPLACEMENT OF EXISTING LIFT OF ZONAL OFFICE
BUILDING, BHOPAL



आंचलिक कार्यालय भोपाल
ZONAL OFFICE BHOPAL

निविदा आमंत्रण सूचना NOTICE INVITING TENDER

ZO/BSD/ARCH/2025-26/33

DATE: 26.08.2025

संदर्भ: आंचलिक कार्यालय भवन, सेंट्रल बैंक ऑफ़ इंडिया, 9, अरेरा हिल्स, भोपाल में लगे लिफ्ट को Dismantle करने, बाइ बैक करने एवं नए लिफ्ट (Gearless Technology, 09 Passenger Elevator) की आपूर्ति, स्थापना, परीक्षण और कमीशनिंग करने हेतु (1 नग)

REG: Dismantling & Buy back of existing lift And Supply, Installation, Testing and Commissioning of lift (Gearless Technology, 09 Passenger Elevator) at Zonal Office Building, Central Bank Of India, 9, Arera Hills, Bhopal. (01 no.)

आंचलिक कार्यालय भवन, भोपाल में लगे लिफ्ट को Dismantle करने, बाइ बैक करने एवं नए लिफ्ट की आपूर्ति, स्थापना, परीक्षण और कमीशनिंग करने हेतु मद दर/ पर्सेंटेज दर के आधार पर निम्नलिखित लिफ्ट OEMs से ऑनलाइन निविदाएं आमंत्रित की जाती हैं। निविदा हमारे बैंक की वेबसाइट www.centralbankofindia.co.in या <https://centralbank.abcprocure.com> से डाउनलोड किया जा सकता है। चाही गई डिमांड ड्राफ्ट (टेंडर फीस एवं ईएमडी) की scanned कॉपी upload की जावेगी एवं original कॉपी उल्लेखित आफिस में दिये गए समय के भीतर भेजी जावेगी।

Online tenders on Item rate/ Percentage rate basis are invited from the Following Lift OEMs for Dismantling & Buy back of existing lift And Supply, Installation, Testing and Commissioning OF ZONAL OFFICE BUILDING, BHOPAL. Tender Document may be downloaded from our Bank's website www.centralbankofindia.co.in or <https://centralbank.abcprocure.com> . Copy of required Demand Drafts (tender fee and EMD) must be uploaded in the portal and original DDs must be sent within prescribed time to mentioned office.

i. M/s Schindler

ii. M/s Kone

iii. M/s Mitsubishi

iv. Johnson Lifts Pvt. Ltd.

v. M/s Otis

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कार्य का नाम Name of work	<p>आंचलिक कार्यालय भवन, भोपाल मे लगे लिफ्ट को Dismantle करने, बाइ बैक करने एवं नए लिफ्ट की आपूर्ति, स्थापना, परीक्षण और कमीशनिंग के साथ 5 साल की एएमसी करने हेतु</p> <p>Buy back of existing lift And Supply, Installation, Testing and Commissioning of new lift with 5 year AMC at ZONAL OFFICE BUILDING, BHOPAL.</p>	
आईईएम (Independent External Monitor) का विवरण Details of IEM (Independent External Monitor)	<p>1. श्री अनंत कुमार Shri Anant Kumar</p> <p>Mail Id: anant_in@yahoo.com</p> <p>2. श्री निर्मल आनंद जोसफ देवा Shri Nirmal Anand Joseph Deva</p> <p>Mail Id: meghanandeva2022@gmail.com</p>	
संपर्क व्यक्ति का नाम Contact Person Name	<p>K K Dewangan (Sr. Manager-Architect) के के देवांगन (व. प्रबन्धक-आर्किटेक्ट) 9874955678</p> <p>Mr. Y S Sisodiya (Manager-BSD) वाई एस सिसोदिया (प्रबन्धक –बीएसडी) 9826800571</p>	
विभाग Department	<p>व्यापार सहयोग विभाग Business Support Department</p>	
मेल आईडी आधिकारिक संचार के लिए Mail ID for official Communication	<p>gadbhopzo@centralbank.co.in</p>	
कार्यालय Office	<p>आंचलिक कार्यालय, भोपाल Zonal Office, Bhopal</p>	
लिफ्ट के एसआईटीसी (SITC) की अनुमानित लागत कम से कम एक साल के फ्री वरेंटी के साथ Estimated cost of SITC of Lift with min 1 year free warranty	<p>रु. 13.50 लाख जीएसटी सहित Rs 13.50 Lacs including GST</p>	
निविदा की लागत Cost of Tender	रु 2000.00 की डीडी सेंट्रल बैंक ऑफ़ इंडिया भोपाल के पक्ष में Rs. 2000.00 by DD in favour of Central Bank of India BHOPAL	

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ईएमडी	रु 30,000.00 की डीडी सेंट्रल बैंक ऑफ इंडिया भोपाल के पक्ष में
EMD	Rs. 30,000.00 by DD in favour of Central Bank of India BHOPAL
निविदा की उपलब्धता (डाउन लोडिंग प्रारम्भ तिथि)	29.08.2025
Availability of tender (Downloading start date)	
दस्तावेज के संग्रह के लिए अंतिम तिथि (डाउन लोड करने की अंतिम तिथि एवं समय)	23.09.2025 15:00
Last date for collection of document (Downloading end date and time)	
जमा करने की आखिरी तिथि एवं समय	23.09.2025 15:00
Last date and time of submission	
बिड खोलने की तिथि एवं समय Time and date of opening of bid	23.09.2025 15:30
बोली प्रक्रिया (2 चरण)	वर्तमान बोली में दो लिफाफे वाली बोली किन्तु ऑनलाइन प्रक्रिया का पालन किया जाएगा। वर्तमान निविदा की प्रतिक्रिया दो भागों में प्रस्तुत की जाएगी:
Bidding process (Two stages)	i) तकनीकी बोली (भाग-I) ii) वाणिज्यिक बोली (भाग-II) तकनीकी बोली (भाग-I): तकनीकी बोली में अनुपालन का विवरण, सभी समर्थक दस्तावेज आदि निविदा दस्तावेजों में उल्लेखित शर्तों के अनुसार शामिल होनी चाहिए, और इनमें मूल्य निर्धारण या वाणिज्यिक जानकारी बिल्कुल भी शामिल नहीं होगी। तकनीकी बोली दस्तावेज किसी भी व्यावसायिक जानकारी के साथ अस्वीकार कर दिया जाएगा। पहले चरण में केवल तकनीकी बोलियां खोली और उनका मूल्यांकन किया जाएगा। केवल वे बोली जो की निविदा के सभी नियमों और शर्तों के अनुपालन की पुष्टि करता है, वाणिज्यिक चरण के लिए शॉर्टलिस्ट किया जाएगा। वाणिज्यिक बोली में चरण दूसरे : (द्वितीय-भाग), वही वाणिज्यिक बोली खोली जाएंगी जिनकी तकनीकी बोलियां शॉर्टलिस्ट की गयी है। A two envelope bidding process but online mode will be followed in the

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	<p>present bid. The response to the present tender will be submitted in two parts:</p> <ul style="list-style-type: none"> i) Technical Bid (Part-I) ii) Commercial bid (Part-II) <ul style="list-style-type: none"> • Technical Bid (Part-I): Technical bid also contain the compliance statement, all supporting documents etc. as per the terms and conditions mentioned in the tender documents, and NOT contain any pricing or commercial information at all. Technical bid documents with any commercial information will be rejected. In the first stage only technical bids will be opened and evaluated. Only those bidders confirming compliance to all the terms and conditions of tender documents shall be shortlisted for commercial stage. • Commercial bid (Part-II): In the second stage, the commercial bid of only those bidders, whose technical bids are short listed, will be opened.
<p>निविदा प्रस्तुत करने का तरीका</p> <p>Mode of submission of tender</p>	<ul style="list-style-type: none"> • मोड ऑनलाइन URL: https://centralbank.abcprocure.com/EPROC Mode-Online URL: https://centralbank.abcprocure.com/EPROC • बोलीदाताओं को सख्ती से इलेक्ट्रॉनिक रूप में बैंक के ई-प्रोक्योरमेंट सिस्टम https://centralbank.abcprocure.com/EPROC पर अपनी बोली प्रस्तुत करने की आवश्यकता है। सभी बोलीदाताओं को क्लास II या क्लास III डिजिटल ई-टोकन प्रोक्योर करना आवश्यक है, जिसमें दो प्रमाणपत्र होते हैं (एक हस्ताक्षर/सत्यापन के लिए और दूसरा एन्क्रिप्शन / डिक्लिप्शन के लिए)। कृपया विवरण और पंजीकरण के लिए दस्तावेज़ में उल्लेखित प्रक्रिया 'instructions to bidders- e tendering' देखें। ई-प्रोक्योरमेंट सिस्टम में बोली बंद होने के समय के बाद प्राप्त बोलियां को बिना किसी कारण के सरसरी तौर पर खारिज कर दिया जाएगा। तकनीकी बोली एवं वाणिज्यिक बोली दोनों केवल ऑनलाइन प्रस्तुत की जानी चाहिए। <p>Bidders are required to strictly submit their bids in electronic form using the e-procurement system at https://centralbank.abcprocure.com/EPROC of the Bank. All the bidders are required to procure class II or Class III Digital E-token having two certificates (one for Signing/ verification and another for Encryption/ Decryption). Please follow 'instructions to bidders- e tendering' mentioned herein the document for details and registration process. Bids received after closing time of the bid in the e-procurement system are summarily rejected without any reasons. The technical bid and commercial bid both should be submitted online</p>

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	<p>only.</p> <ul style="list-style-type: none"> निविदा लागत और ईएमडी की DDs को एक लिफाफे में रखा जाएगा जिसे उचित रूप से सील किया जाएगा। इस लिफाफे पर पृष्ठांकित किया जाएगा "आंचलिक कार्यालय भवन भोपाल में लगे लिफ्ट को बदलने हेतु " और " उप महाप्रबन्धक, सेंट्रल बैंक ऑफ़ इंडिया, आंचलिक कार्यालय भोपाल को संबोधित किया जाएगा" <p>DDs of cost of tender document & EMD will be kept in a envelope which should be sealed properly. This envelope, which shall be endorsed on the out side face. "REPLACEMENT OF EXISTING LIFT OF ZONAL OFFICE BUILDING, BHOPAL" and addressed to "DY. GENERAL MANAGER, Central Bank of India, Zonal Office, BHOPAL.</p> <ul style="list-style-type: none"> सभी दस्तावेज़ जैसे टेंडर पेपर्स, टेंडर लागत एवं ईएमडी की डीडी की प्रति अथवा एमएसएमई रजिस्ट्रेशन सर्टिफिकेट, तकनीकी प्रमाण पत्र, वैध व्यापार लाइसेंस, विद्युत लाइसेंस, जीएसटीआईएन नंबर, पैन, स्थानीय पता प्रमाण, समान प्रकार के कार्यों के कार्य आदेश, पूर्णता प्रमाण पत्र आदि की हस्ताक्षरित एवं मुहर कि हुए प्रतियाँ बिडर द्वारा पोर्टल में ऑनलाइन अपलोड किए जाएँगे। All documents i.e. tender papers, Copy of DDs of tender cost and EMD or MSME registration certificate, technical credentials, Valid trade license, Electrical License, GSTIN no., PAN, local address proof., copy of work orders, completion certificates etc. of similar type of works etc. should be signed, sealed and uploaded by the bidder online in the portal. निर्धारित समय और तिथि के बाद निविदा लागत और ईएमडी के बिना प्राप्त निविदा अस्वीकृति के लिए उत्तरदायी होगा। Tender received without the cost of tender document & EMD after due time and date shall be liable for rejection.
काम को पूरा करने का समय Time for completion of work	180 दिन 180 days
निविदा की वैधता Validity of tender	3 महीने 3 months
श्रम शुल्क , परिवहन शुल्क, समान की लिफ्टिंग Labour charges, transportation and lifting of materials	उद्धृत राशि में श्रम शुल्क, लागत और परिवहन, देखभाल, अपव्यय, सभी लीड के लिए लिफ्टिंग आदि शामिल होना चाहिए। The amount quoted should include labour charges, cost of transportation, caring, wastages, lifting for all leads, etc.
कर	बीओक्यू की सार शीट में सभी कर किन्तु जीएसटी को छोड़कर शामिल होने चाहिए।

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Taxes	<p>लागू होने पर जीएसटी की प्रतिपूर्ति की जाएगी।</p> <p>The Prices quoted must be inclusive of all taxes, duties etc. except GST. GST will be reimbursed as applicable.</p>
<p>पात्रता मानदंड</p> <p>Eligibility criteria</p>	<ol style="list-style-type: none"> बोलीदाता का यहां मतलब है OEM (Limited company Private or Public or corporation) बोलीदाता पिछले 5 (पांच वर्षों) से अस्तित्व में होना चाहिए। बोली लगाने वाले ने जिस महीने में बोलियां आमंत्रित की हैं, उससे पहले के महीने के अंतिम दिन को समाप्त होने वाले पिछले 7 वर्षों के दौरान सफलतापूर्वक काम पूरा किया हो, और वह भारतीय होना चाहिए, आयातित लिफ्ट जिसमें आयात/ निर्यात औपचारिकताये मांगी गयी हों स्वीकार नहीं की जाएंगी और निम्नलिखित में से कोई एक होना चाहिए : <ol style="list-style-type: none"> तीन समान पूर्ण किए गए कार्य की अनुमानित लागत 40% के बराबर राशि से कम नहीं होनी चाहिए। या दो समान पूर्ण किए गए कार्य जिनकी लागत अनुमानित लागत के 50% के बराबर राशि से कम न हो। या एक समान कार्य की लागत अनुमानित लागत के 80% के बराबर राशि से कम नहीं होनी चाहिए। पिछले वित्तीय वर्ष के 31 मार्च को समाप्त होने वाले पिछले 3 वर्षों के दौरान औसत वार्षिक वित्तीय कारोबार, कार्य की अनुमानित लागत का कम से कम 30% होना चाहिए। बोलीदाता के पास सरकार के अनुसार वैध पैन, जीएसटी आदि पंजीकरण होना चाहिए। मध्यप्रदेश राज्य में सेवा सहायता/ स्पार्स स्टोर होना चाहिए। भोपाल में सेवा सहायता/ कार्यालय होना चाहिए। संगठन द्वारा कोई कानूनी/ माध्यस्थता कार्यवाही/ ब्लैकलिस्ट नहीं किया गया हो। <ol style="list-style-type: none"> The Bidder means OEM (Limited company Private or Public or corporation). The bidder should be in existence for the last 5 (Five) years. The bidder must have successfully completed works during last 7 years ending last day of month previous to the one in which bids are invited and should be Indian, imported elevators asking for import / export formalities shall not be accepted and should be either of the following: <ol style="list-style-type: none"> Three similar completed works costing not less than the amount equal to 40% of the estimated cost. <p>OR</p> <ol style="list-style-type: none"> Two similar completed works costing not less than the amount

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	<p>equal to 50% of the estimated cost.</p> <p>OR</p> <p>c. One similar work costing not less than the amount equal to 80% of the estimated cost.</p> <ol style="list-style-type: none"> 4. Average annual financial turnover during last 3 years, ending 31st March of the previous financial year, should be atleast 30% of the estimated cost of the work. 5. Bidder should have valid PAN, GST etc. registration as per Govt. rules and regulations. 6. Should have service support/ spares store in Madhya Pradesh state. 7. Must have service support/ office in Bhopal. 8. Must have no legal/arbitration proceeding/ blacklisted by organization.
<p>सत्यनिष्ठा संधि</p> <p>Integrity Pact</p>	<p>प्रत्येक प्रतिभागी बोलीकर्ता को संलग्न अनुबंध अनुसार के (ए-अनुलग्नक), बोली दस्तावेज जमा करते समय या बैंक की संतुष्टि के अनुसार सत्यनिष्ठा समझौता प्रस्तुत करना होगा। बैंक द्वारा निर्धारित बोली समझौता अनुसार के सारिणी समय गई दी / अयोग् लिए के लेने भाग में प्रक्रियायता का प्रासंगिक आधार हो सकता है।</p> <p>Each participating bidder shall submit Integrity Pact as per attached annexure (Annexure-A) at the time of submission of bid documents or as per satisfaction of the Bank. Non submission of Integrity pact as per time schedule prescribed/ given by Bank may be relevant ground of disqualification for participating in bid process.</p>

बैंक बिना कोई कारण बताए किसी भी या सभी निविदाओं को स्वीकार या अस्वीकार करने का अधिकार सुरक्षित रखता है।

The Bank reserves the right to accept or reject any or all the tenders without assigning any reason whatsoever.

सभी निविदाकर्ता को यह नोट करने का अनुरोध किया जाता है की बैंक किसी भी सशर्त निविदा को स्वीकार नहीं करेगा और यदि कोई निविदाकार सशर्त निविदा उद्धृत करता है तो निविदा को अस्वीकार कर दिया जाएगा।

All the tenderers are requested to note that Bank will not accept any conditional tender and the tender will be rejected if any tenderer found quoted conditional tender.

उप महाप्रबन्धक DY. GENERAL MANAGER

सेंट्रल बैंक ऑफ़ इंडिया Central Bank of India
क्षेत्रीय कार्यालय, भोपाल Zonal Office, BHOPAL.

INFROMATION TO BE FURNISHED BY THE BIDDERS

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1	Name of the Organization		
2	Address with telephone no. and e-mail address if any.	Postal address	
		Telephone nos.	
		E-mail address	
3	Year of establishment		
4	Status of the firm (Enclose copy)		Proprietorship / partnership / limited / trust / any other (please specify)
5	Name of Directors/ Partners / Proprietor		i) ii) iii)
6	Name and address of Bankers		i) ii) iii)
7	Name of Projects (i) at least 1(one) work costing not less than the amount equal to 80% of the category applied for ---or---	Project name	Work Value
		i) a) -or-	

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	<p>(ii) at least 2(two) similar works costing not less than the amount equal to 50% of the category applied for ---or---</p> <p>(iii) at least 3(three) similar works costing not less than the amount equal to 40% of the upper limit in the category applied.</p>	<p>ii) a)</p> <p>b)</p> <p>-or-</p> <p>iii) a)</p> <p>b)</p> <p>c)</p>	
10	Details of Document cost / Tender fee	Reference/ DD no.	
11	Details of EMD	Reference/ DD no	

DETAILS OF REGISTRATION

Sr. no	Name of organisation / department	Registration no.	Date / year of registration	Enclosed proof	
1.	Registrar of firms and societies, trade license etc.				
3.	GSTN				

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FINANCIAL STATUS

Sr. no	Financial year	Turnover of the firm (in Rs. lacs)
1	2022– 2023	
2	2023 – 2024	
3	2024 – 2025	
4	Average turnover of above Last 3 years	

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PROFORMA –1

PARTICULARS IN RESPECT OF WORK EXECUTED

Sr. No	Name of the work/ project executed with address	Short description of work executed	Name and address of owner and consultant	Value of work executed	Stipulated time of completion	Date of commencem ent	Date of completi on	Any other relevant information
1								
2								
3								
4								

Note: The contractor shall mention only those works executed which fulfills the eligibility criteria on this page.

The list is to be substantiated with the documentary evidence such as work order and completion certificates in absence of which the application is liable to be rejected. Other works should be mentioned on separate sheet.

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DETAILS OF COMPANY OWNED SERVICING SET-UP IN BHOPAL.

1	Name of the Company /organisation with Address	
2	Year of Establishment	
a)	Status of Establishment (Proprietary/Partnership/Public/Private Company)	
b)	Place of Head Office/Registered Office with Address, Telephone No. , Email,Website if any.	
c	Branch Office in Bhopal with Address, Telephone No. , Email,Website if any.	
4	Name of Chief Executive at Bhopal Office with complete contact details	
5	Name of the person in charge of Maintenance section at Bhopal Office with complete contact details.	
6	Name and Telephone/Mobile of maintenance persons during non-office hours and on holidays in case of emergency.	

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General Instrucitons

The Firms which are complying with the pre-qualification criteria detailed in these documents only are eligible to participate in this Tender.

1. Online Tenders are invited by Central Bank of India, Zonal Office Bhopal , for **Replacement of Existing Elevator with Gearless Technology, (09 Passenger Elevator) at Zonal Office Building, Central Bank Of India, 9, Arera Hills, Bhopal** hereinafter known as the Company.
2. Scope of work involves completely dismantling the existing elevator, under taking the design based upon the parameters furnished and based on verification of actual site conditions, manufacture, testing at shop, supply, Installation, testing at site and commissioning the specified Elevator System, along with its allied works etc. which are fully described in the scope of work and technical specifications.(no existing components to be used)Turnkey work **shall include the essential civil and electrical also with the necessary statutory approval, lift license, etc.** as required to operate and run the lift. After SITC of lift, it shall be maintained by the tenderer for 5 years which is inclusive of min. 1 year free warranty period.
3. Tender documents consisting of specifications, schedule of quantities of various items of work to be done and the set of terms and conditions of Contract to be complied with by the Contractor whose Tender may be accepted can be downloaded from the company's website.
4. **The site of installations: Zonal Office Building, Central Bank Of India, 9, Arera Hills, Bhopal, 462011**
5. The Tender has to be submitted through online mode only as prescribed in this document.
6. The 'Technical Bid' should contain details/ documents/ enclosures as mentioned below;
 - i. All the schedules of the Tender document, Tender drawings if any, Elevator layout & technical details of the proposed Elevator with its components with all other attachments.
 - ii. The Bids (Eligibility Cum Technical as well as Commercial) shall have to be prepared and subsequently submitted online only. Bids not submitted "ON LINE" shall be summarily rejected.
 - iii. The technical features/brochures of the Elevator system and such other details/data required for the technical evaluation of the entire system offered. (It is essential that any technical information considered useful should be furnished at the first instance itself with this bid and at latter date any additional or supplementary information shall not be entertained unless it is

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found necessary and sought by the Company in the form of written clarification to clear any pertinent doubts.

- iv. **EARNEST MONEY DEPOSIT (EMD):** The Tender shall be accompanied by earnest money of Rs. 30,000.00 (Rupees Thirty Thousand only) by way of Demand Draft of a Scheduled Bank issued in favour of Central Bank of India and payable at Bhopal. No interest shall be payable on the Earnest Money Deposit. Scanned copy of the DD has to be uploaded with Technical Bid. Tenders without Earnest Money shall be liable for rejection.
- v. Those who have downloaded the Tender form from the Company's web site has to pay Tender form cost of Rs 2,000/- by way of Demand Draft in favour of Central Bank of India, Payable at Bhopal. Scanned copy of the DD has to be uploaded with Technical Bid.
- vi. Original copy of DDs of cost of tender document & EMD will be kept in a envelope which should be sealed properly. This envelope, which shall be endorsed on the out side face. "REPLACEMENT OF EXISTING LIFT OF ZONAL OFFICE BUILDING, BHOPAL" and addressed to "DY. GENERAL MANAGER, Central Bank of India, Zonal Office, BHOPAL.
- vii. It is the responsibility of the Tenderer to check any correction or any modifications published subsequently in Web Site and the same shall be taken into account while submitting the Tender. Tenderer shall take a printout of the Corrigendum (if any) and sign the same and should be attached to the main Tender document. Tender Documents unaccompanied by the published corrigendum will be liable for rejection. The Bank will not be responsible for any postal delays/delay in downloading of Tender document from the Internet.
- viii. No deviations, whatsoever to Company's standard Tender conditions will be accepted. (Conditional Tender will not be accepted).
- ix. The rates quoted shall be all inclusive rates for the item of work described, including materials, labour, tools & plant, carriage & transport, supervision, overheads & profits, mobilization, all taxes, insurance and other charges whatsoever including any anticipated or unanticipated difficulties etc. complete for proper execution of the work

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as per drawings and specifications and no claim whatsoever for any extra payment shall be maintainable. The Contractor, whose Tender is accepted will be required to furnish performance guarantee by way of initial security deposit for the due fulfilment of his Contract.

- x. The security Deposit shall be collected and repayable as detailed in General Conditions of the Contract
- xi. The EMD of the Contractor whose Tender is accepted, shall be forfeited in full in case he does not remit the Initial Security Deposit (EMD) within the stipulated period or start the work by the stipulated date mentioned in the award letter.
- xii. The acceptance of a Tender will rest with the Bank which does not bind itself to accept the lowest tender and reserves to itself the authority to reject any or all of the Tenders received without assigning any reason. Any Tenders in which any of the prescribed conditions are not full filled or are incomplete in any respect are liable to be rejected. The Bank reserves the right to accept the Tender in full or in part and Tenderer shall have no claim for revision of rates/ other claims if his Tender is accepted in part.
- xiii. No corrections such as cuttings, interpolations, omissions and over-writings in the Tenders. However if any minor corrections such as cuttings, interpolations, omissions and over-writings shall be signed by the Tenderer.
- xiv. Works contract tax or any other tax, any royalties, duties, levies, cess, entry tax, Octroi, profession tax, turnover tax, service tax, insurance or of like on material or finished work in respect of this Contract shall be payable by the Tenderer and the Bank will not entertain any claim whatsoever in respect of the same, and nothing extra shall be paid/reimbursed for the same subsequently. Only GST will be payable extra as per applicable rules and subject to Submission of documentary evidence
- xv. The Tender for the works shall remain open for acceptance for a period of 90 days from the date of opening of Tenders. If any Tenderer withdraws his Tender before the said period or makes any modifications in the terms and conditions of the Tender which are not acceptable to the Bank, then the Bank shall, without prejudice to any

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other right or remedy, be at liberty to forfeit full value of the earnest money as aforesaid.

- xvi. Further the Tenderer shall agree that until a formal agreement on stamp paper is prepared and signed, this Tender Document shall constitute a binding Contract between the Tenderer and the Bank.
- xvii. Tenderers are advised to inspect and examine the site and its surroundings and satisfy themselves before submitting their Tenders as to the nature of the site and dimensions, the means of access to the site, and obtain all necessary information as to risks, contingencies and other circumstances which may influence or affect their Tender.
- xviii. A Tenderer shall be deemed to have full knowledge of the site whether he inspects it or not and no extra charges consequent on any misunderstanding or otherwise shall be allowed. Submission of a Tender by a Tenderer implies that he has read this notice and all other Contract documents and has made himself aware of the scope and specifications of the work to be done and local conditions and other factors having a bearing on the execution of the work.

7. Method of Evaluation of Tender:

- i. Bidders are required to strictly submit their bids in electronic form using the e-procurement system at <https://centralbank.abcprocure.com/EPROC> of the Bank. All the bidders are required to procure class II or Class III Digital E-token having two certificates (one for Signing/ verification and another for Encryption/ Decryption). Please follow '**instructions to bidders- e tendering**' mentioned herein the document for details and registration process. Bids received after closing time of the bid in the e-procurement system are summarily rejected without any reasons. **The technical bid and commercial bid both should be submitted online only.** On the same day or on the other specified date & time in the event of any compelling circumstances, the Tenders will be opened online.

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- ii. The evaluation will be based on the Pre-qualification criteria & technical specifications detailed in these documents, Tenders of the firms which meet the prequalification criteria and technical specifications will only be considered. After the above evaluation, if necessary after discussions with the Tenderers, such of those Tenderer found technically acceptable will be short listed and their "Price Bid" shall be opened on a given date and time..
- iii. **Comprehensive AMC (after the expiry of one year defect liability period)** is an essential part of this Tender. **The Supplier is required to provide prompt and effective after sales service, attend break down calls within the shortest possible time and carry out preventive maintenance work as per norms.** Therefore the Tenderers / Contractors shall necessarily furnish the fair and reasonable AMC charges in the price Bid for 4 (Four) years after the expiry of 1 (one) year free maintenance period/ warranty period/ defect liability period. Quoted price of AMC will also be considered for price comparison (to decide L1) along with the cost of New Elevator and buy-back amount of existing Elevator.(if required) AMC shall be Comprehensive Maintenance Contract including cost all the items/ materials/components/spare parts of the Elevator system, batteries of the ARD, periodical routine check-up per month, attending to break down maintenance calls including repair/replacement of worn out items with minimum down time. Exclusions from AMC will be only electric lamps, bulbs of elevator car and ventilator fans of elevator car.
- iv. A separate agreement for the Tendered Rates will be entered with the Tenderer for AMC towards the period after expiry of the warranty of newly installed lift however Quoted price of AMC will also be considered for price comparison (to decide L1) as mentioned above.
- v. In case of other unsuccessful Tenderers in the technical Bid evaluation, the EMD shall be returned treating it individually. The Bank reserves the right to accept or reject any of the offers without assigning any reason and no dispute or negotiation will be entertained in this regard. The Bank's decision will be final in the matter.

- vi. The notice inviting Tender, general rules & instructions for the guidance of Tenderers shall form a part of the Contract document. The successful Tenderer/Contractor, on acceptance of his Tender by the Accepting Authority, shall, within 14 days from the stipulated date of start of the work sign on a stamp paper the Contract consisting of :-
- vii. Standard form of Agreement on stamp paper of value as specified in the statute.
- viii. Notice inviting Tender, all the documents including Tender drawings, if any, forming the Tender as issued at the time of invitation of Tender and acceptance thereof together with any correspondence leading thereto. General conditions, Schedules leading to Technical Specification, Special Conditions, Technical Brochures in schedules submitted by the Tenderer etc., Price Bid / Schedule of quantities, Bill of Quantities.
- ix. The firms shall submit along with Tender the copies of all documents supporting their firm's compliance to the pre-qualification criteria. The Tenders will be evaluated based on the documents received along with Tender, and no correspondence will be entertained. The Tenders submitted by the firms without enclosing/ uploading all the prescribed documents shall not be considered for evaluating their eligibility criteria. As such firms are advised to submit/ upload the required documents/information in complete shape.
- x. A Tenderer shall be deemed to have full knowledge of the site whether he inspects it or not and no extra charges consequent on any misunderstanding or otherwise shall be allowed. The Tenderer shall be responsible for arranging and maintaining at his own cost all materials, tools and plants, facilities for workers and all other services required for executing the work unless otherwise specifically provided for in the Contract documents. The successful Tenderer will not be entitled to any claim of compensation for difficulties faced or losses incurred on account of any site condition which existed before the commencement of work or which in the opinion of the Bank might be deemed to have reasonable inferred to be so existing before commencement of work.
- xi. Submission of a Tender by a Tenderer implies that he has read this notice and all other Contract documents and has made himself aware of the scope and specifications

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of the work to be done and other factors having a bearing on the execution, of the work.

- xii. The Bank is not bound to accept the lowest or any other Tender and reserves to reject any or all the Tenders received .
- xiii. Any Tender in which any of the prescribed condition is not fulfilled shall be summarily rejected.
- xiv. The Bank reserves the right to modify any of the pre-qualification criteria.
- xv. Power of attorney as required under the rules for signing and submission of Tender documents is to be submitted along with the Tender. The Tenderer to sign all the pages of the Tender document at bottom righthand corner of every page of Tender document in token of acceptance of Tender conditions and for the purpose of identification.

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करार की शर्तें/ ARTICLES OF AGREEMENT

(सफल बोलीकर्ता द्वारा रु.500/ या मध्य प्रदेश स्टैम्प एक्ट के अनुसार के गैर अदालती स्टांप पेपर पर निष्पादित किया जाए)

(On Rs.500/- non-judicial stamp paper by the successful bidder or as per Madhya Pradesh State stamp act)

यह करार आज दिनांक 2025 दिन को सेन्ट्रल बैंक ऑफ़ इंडिया, एक निगमित निकाय है तथा बैंकिंग कंपनी अधिनियम(अभिग्रहण एवं स्थानंतरण) 1970 के प्रावधानों के तहत गठित है, तथा जिसका मुख्यालय चंदरमुखी, नरीमन पॉइंट, मुंबई- 400020 पर स्थित है (जिसे इसके पश्चात बैंक कहा जाएगा, जिस अभिव्यक्ति में जहां भी ऐसा संदर्भ आए उनके उत्तरधिकारी एवं समनुदेशिनी भी शामिल होंगे) और दूसरी ओर मे. (ठेकेदार का नाम) जिसका पंजीकृत कार्यालय (ठेकेदार का पता) पर स्थित है (जिसे बाद में ठेकेदार कहा जाएगा, जिस अभिव्यक्ति में जहां भी ऐसा संदर्भ आए उनके उत्तरधिकारी एवं समनुदेशिनी भी शामिल होंगे) के बीच निष्पादित किया गया है./This agreement is executed at Bhopal on this day of 2025 between Central Bank of India, a body corporate, constituted under the provision of Banking Companies (Acquisition & Transfer of Undertakings) Act. 1970, having its Head Office at Chandermukhi, Nariman Point, Mumbai – 400 021. (hereinafter referred to as the “Bank” which expression shall, unless it be repugnant to the context or meaning thereof, includes its successors and assigns) of the ONE PART and M/s (name of contractor), having its Registered office at (address of contractor. (Hereinafter referred to as the “Contractor”, which expression shall, unless it be repugnant to the context or meaning thereof, includes its successors and assigns) of the OTHER PART.

जबकि बैंक (स्थल एवं कार्य का संक्षिप्त विवरण दें) कराने का इच्छुक है और इसलिए निविदाएं आमंत्रित की हैं. WHEREAS the Bank is desirous of carrying out the (brief description and address of work) and therefore has invited tenders.

और जबकि ठेकेदार ने (स्थल एवं कार्य का संक्षिप्त विवरण दें) के लिए निविदा प्रस्तुत की है जिसे बाद में कहा गया है और बैंक ने स्वीकार कर लिया है. /AND WHEREAS the contractor has submitted its tender for carrying out the (brief description and address of work) is hereinafter referred to as and the same was accepted by the Bank.

और जबकि ठेकेदार ने दिनांक ;;;;(निविदा की दिनांक) को निविदा प्रस्तुत की है जिसमें (कार्य का संक्षिप्त विवरण) करने का वर्णन किया गया है. साथ ही इसमें क्वांटिटी का मूल्य शिड्यूल, अनुबंध की सामान्य शर्तें, विशेष शर्तें, अतिरिक्त शर्तें इत्यादि, क्वांटिटी के मूल्य शिड्यूल में उल्लिखित संबद्ध दरें और कार्य आदेश के अनुसार अनिवार्य नियम और शर्तों का विवरण दिया गया है./AND WHEREAS the contractor has submitted the tender dated (date of tender) wherein the (brief description of the work) work to be

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done was also described as per priced schedule of quantities, along with the general condition of contract, special conditions, additional conditions etc., at the respective rates mentioned in the priced schedule of quantities and also as per the essential terms and conditions mentioned in the work order no. (Work order no. and date) issued by the Bank to the Contractor.

और जबकि बैंक ने ठेकेदार का क्वांटिटी का मूल्य शिड्यूल, अनुबंध की सामान्य शर्तें, विशेष शर्तें, अतिरिक्त शर्तें इत्यादि, क्वांटिटी के मूल्य शिड्यूल में उल्लिखित संबद्ध दरें और कार्य आदेश के अनुसार अनिवार्य नियम और शर्तों सहित (कार्य का संक्षिप्त विवरण) पूरा करने का प्रस्ताव स्वीकार कर लिया है.

AND WHEREAS Bank has also accepted the offer of the contractor to fulfil the (brief description of the work) work as agreed to in its tender dated wherein the work to be done was described as per priced schedule of quantities, along with the general conditions of contract, special conditions, additional conditions etc., at the respective rates mentioned in the priced schedule of quantities, and as per the work order no.

अब यह करार निम्नानुसार किया जाता है/NOW THIS AGREEMENT WITNESSETH AS FOLLOWS: ठेकेदार एतद्वारा इस बात के लिए सहमत है कि वह (कार्य का संक्षिप्त विवरण) दिनांक (निविदा की दिनांक) की निविदा के अनुसार जिसकी प्रति संलग्न है, इस करार का एक खंड होगा, जिसमें क्वांटिटी के मूल्य शिड्यूल के साथ अनुबंध की सामान्य, विशेष, अतिरिक्त शर्तें इत्यादि , क्वांटिटी के मूल्य शिड्यूल में उल्लिखित संबद्ध दरें और कार्य आदेश(कार्य आदेश संख्या एवं दिनांक) के अनुसार अनिवार्य नियम और शर्तों जिसकी प्रति संलग्न है एवं इस करार का एक खंड है के अनुसार कार्य करेगा.

The contractor hereby agrees that it shall execute the (brief description of the work) work as per the tender dated (date of tender) copy whereof is enclosed and the same shall form part and parcel of this agreement, wherein work to be done was described as per priced schedule of quantities, along with the general conditions of contract, special conditions, additional conditions etc, at the respective rates mentioned in the priced schedule of quantities, and also as per the essential terms and conditions mentioned in the work order no. (Work order no. and date) copy whereof in enclosed and the same shall form part and parcel of this agreement.

1. बैंक एतद्वारा ठेकेदार को ऐसी राशि जो निम्नानुसार समय और निविदा दिनांक साथ ही बैंक द्वारा जारी कार्य आदेश में उल्लिखित नियम और शर्तों के अनुसार देय होंगी का भुगतान करने के लिए सहमत है. /The Bank hereby agrees to pay to the contractor such sums as shall become payable hereunder at the time and in the manner specified in the tender dated and also as per the essential terms and conditions mentioned in the work order no. issued by the Bank to the contractor.
2. ठेकेदार ने करार के निष्पादन के लिए रु. (आईएसडी राशि) (आईएसडी राशि शब्दों में) ने बतौर प्रारंभिक प्रतिभूति के रूप में जमा किए हैं और बैंक इसकी पावती देता है./The Contractor has deposited Rs. (ISD amount) (Rupees (ISD amount in words) Only) with the Bank as Initial security deposit for due performance of the agreement, and the Bank hereby acknowledge the same.
3. इसके आगे पैरा 5 में निर्दिष्ट के अधीन दोनों पक्ष दिनांक (निविदा की दिनांक) की निविदा में उल्लिखित नियम और शर्तों (जैसा कि इस करार में उल्लिखित किया गया है) साथ ही बैंक द्वारा ठेकेदार को जारी कार्य आदेश में उल्लिखित नियम और शर्त (कार्य आदेश सं. एवं दिनांक) के अनुपालन के लिए सहमत हैं. / Subject to what is stated in para 5 hereinafter, both the parties hereby agree to abide by and submit themselves to the terms and conditions and also stipulations as mentioned in the tender dated (date of tender) (as mentioned by this agreement) and also as per the terms and conditions mentioned in the work order no. (Work order no. and date) issued by the Bank to the Contractor.
4. नियम और शर्तों में उल्लेख एवं शर्तों के बावजूद भी i) मध्यस्थ की नियुक्ति एवं मध्यस्थ कार्रवाई का संचालन और ii) न्यायालय के अधिकार क्षेत्र जैसा कि दिनांक (निविदा की दिनांक) की निविदा में

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उल्लिखित किया गया है; दोनों पक्ष इस तरह से सहमत हैं कि :/ Notwithstanding what is stated in terms and conditions and also stipulations [as to i) appointment of arbitrator and conducting the arbitration proceedings, and ii) the jurisdiction of Courts] as mentioned in tender dated (date of tender) both the parties hereby agrees that:

a) मध्यस्थ की नियुक्ति और मध्यस्थ कार्यवाई संचालन मध्यस्थता और सुलह अधिनियम, 1996 के प्रावधानों से नियंत्रित होगी.

The appointment of Arbitrator/s & conducting the arbitration proceedings shall be governed by the provisions of Arbitration and Conciliation Act, 1996, and

b) कोई भी विवाद/मतभेद में निर्णय के लिए सिर्फ भोपाल के न्यायालय को अधिकार होगा.

Any dispute/differences, if any, shall be deemed to have arisen and only courts in Bhopal shall have exclusive jurisdiction to try and determine the same.

5. इस अनुबंध के सभी भागों को हमारे द्वारा पढ़ लिया गया है तथा पूरी तरह से समझ लिया गया है व हमारे द्वारा हस्ताक्षरित किया गया है./The several parts of this contract have been read to us and fully understood and signed by us.

6. यह करार (कार्य आदेश/ कार्य प्रारंभ होने की दिनांक) से लागू माना जाएगा. / This agreement is deemed to have come into force on (date of work order/commencement date).

साक्षी स्वरूप ठेकेदार एवं बैंक ने उपर्युक्तानुसार उल्लिखित दिन, माह एवं वर्ष को अपने हस्ताक्षर किए हैं. WITNESS WHEREOF THE CONTRACTOR AND THE BANK HAVE AFFIXED THEIR RESPECTIVE SIGNATURES ON THE DAY, MONTH AND YEAR FIRST MENTIONED ABOVE.

श्री जो इसके नियुक्त एटॉर्नी हैं के
हस्ते सेन्ट्रल बैंक ऑफ़ इंडिया द्वारा
निम्न की उपस्थिति में हस्ताक्षरित एवं
सुपुर्द किया
गया

Signed and delivered by Central] सेन्ट्रल बैंक ऑफ़ इंडिया की ओर से
For and on behalf of Central Bank of India
Bank of India by the hands of]
Shri.

]
It's constituted Attorney, in the]
Presence of;

]
1)

]
2)

]
मोहर सहित (कॉमन सील लगाकर)
हस्ताक्षरित एवं निम्न के द्वारा सुपुर्द किया
गया / Signed sealed (with common]
seal) and delivered by

]
मे. (फर्म का नाम) इसके प्राधिकृत हस्ताक्षरी

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के माध्यम से/M/s (Name of the firm),
through It's authorized Signatory]
श्री/Shri.

] ()

निम्न क उपस्थिति में
In the presence of:

] प्राधिकृत हस्ताक्षरी/ Authorized Signatory

1)

]

2)

]

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GENERAL

1 Processsing the Tender Dcouement

- 1.1 Technical bids would be opened by the Committee Online. In case the bid does not contain a Pay Order/Demand Draft towards Earnest Money Deposit and Tender Fee, their offer would be rejected.
- 1.2 Any commercial bid incomplete in any respect woud not be considered.
- 1.3 The vendors are requested to ensure the inspection of site by their representatives.

2 ROYALTIES AND PATENTS:

Any royalties or patents or the charges for the use or infringement thereof that may be involved in thecontract shall be included in the price. Bidders shall protect the Company against any claims thereof.

3 AGREEMENT :

The successful bidder shall enter into a detailed Agreement for the above mentioned work, with the Bank.

4 The Technical Bid Should contain the following Documents :

- a) EMD
- b) Tender Fee
- c) All the documents mentioned in the tender.

5 PAYMENT TERMS :

- a) 70% on delivery of all the materials at site and submission of proof of delivery/delivery challan.
- b) 25% on satisfactory installation and commissioning and successful installation will include handing over to the Bank along with PWD License.
- c) 5% retention for defect liability period of one year.
- d) All The liasioning and statutory Apprtovals to be brought by vendor(bidder)
- e) **Final Payment:** The Tenderer shall submit the final bill in the same manner as specified in interim bills within one month of physical completion of the work or within 15 days of the date of the final certificate of completion furnished by theEngineer-in-Charge whichever is earlier. No further claims shall be made by the Tenderer after submission of the final bill or on acceptance of the final payment and these shall be deemed to have been waived and extinguished. **The final payment is subject to deduction of Total Security Deposit to be retained during the defect liability period and other statutory taxes at source as described in the condition of contract.**

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- f) The vendor to specify the time period for Supply ,Installation and total time for SITC from date of issuing PO

6 GOVERNMENT AND LOCAL RULES :

The Contractor shall conform to the provisions of all local bye-laws and acts relating to the work and to the regulations etc. of the Government and Local Authorities and of any Company whose system and design is proposed to be connected / utilised. The cost, if any, shall be deemed to have been included in his quoted rates, taking into account all liabilities and shall indemnify the Bank against such liabilities and shall defend all actions arising from such claims or liabilities.

7 TAXES AND DUTIES :

- 7.1 The Tenderers must include in their Tendered cost all duties royalties, cess and GST or like or anyother taxes or local charges like octroi, entry tax etc. if applicable. No extra claim on this account will in any case be entertained. However, pursuant to the Constitution, if any further new tax, royalties cess or levy is imposed by Statute, and any Central Excise Duty by the Central Government on the Main Equipment and not on any type of sub-components or material involved in its manufacture or on installation materials like ducting, insulations, piping or electrical cabling, its switch gears etc., after the date of receipt of Tenders, and the contractor there upon necessarily and properly pays such taxes / levies the Contractor shall be reimbursed the amount so paid, provided such payments, if any, is not, in the opinion of the Bank (whose decision shall be final and binding on the Contractor) attributable to delay in execution of work within the control of the Contractor. Bank and shall be binding on the Contractor even without the claim by the Bank.
- 7.2 The Contractor shall keep necessary books of accounts and other documents for the purpose of this condition as may be necessary and shall allow inspection of the same by a duly authorised representative of the Bank and / or the Engineer-in-charge and further shall furnish such other information / document as the Bank may require from time to time.
- 7.3 The Contractor shall, within a period of 30 days of the imposition of any such further tax / levies, described above, give a written notice to the Bank that the same is given to pursuant to this condition, together with all necessary information relating thereto.

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8 EARNEST MONEY, INITIAL SECURITY DEPOSIT, RETENTION MONEY

8.1 Earnest Money Deposit: The Tenderer will have to deposit the specified amount of earnest money as detailed in the notice inviting Tender at the time of submission of Tender. No interest will be paid on the earnest money. The earnest money of unsuccessful Tenderers will be refunded without any interest soon after the decision to award the work is taken or after the expiry of the validity period of the Tender. In case of successful bidder, the EMD will be adjusted towards the security deposit (SD).

8.2 **Retention Money:** A sum 5% (five Percent) of the Gross Value of each interim/final bill shall be deducted as retention money.

8.3 **Repayment of Security Deposit (SD) :** This amount will be refunded to the contractor as detailed below :

- a) Issue of Virtual Completion Certificate by the Bank's engineer-in-charge or Department –in-Charge.
- b) Contractor should remove all their materials, equipments, labour force etc. from the site.
- c) Contractor Should have completed all the necessary testing, complied with the inspection remarks & its rectifications if any, submission of all the required particulars, completion drawings, manual of operation & maintenance, relevant lift license, all approvals, test certificates and such other particulars.

8.4 The Retention money shall be refunded after the end of Defect Liability Period of one year provided the Contractor has satisfactorily carried out all the works and attended to all defects in accordance with conditions of the Contract. No interest is allowed on retention money. Contractor has the option to provide Company Guarantee as per Bank's format in lieu of cash retention.

9 CONTRACTOR TO PROVIDE EVERY THING NECESSARY

9.1 The Tenderer shall take full responsibility for adequacy, suitability and safety of all the design, works and methods of design / installation.

9.2 The Bank shall on no account be responsible for the expenses incurred by the Contractor during the progress of work at site, towards any incidental expenditure like medical amenities

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to the workers at site, security arrangements. The Bank shall not be responsible for the safety of the workers at site either on account of the works executed by the Contractor or on account of the works executed by any other agency involved at that time.

9.3 The Bank on no account shall be responsible for storage of materials or loss or pilferage or theft either in respect of the material stored or material already billed and paid for by the Bank.

9.4 Any facilities available at site shall be utilised only with prior permission of the Bank and it should not be taken as granted for availing such services.

10 TIME OF COMPLETION ,EXTENSION OF TIME :

10.1 Time of Completion: The entire work is to be completed in all respects within the stipulated period of Six months. The work shall be deemed to commence within 14 days from the date of acceptance letter/date of work order. Time is the essence of the Contract and shall be strictly observed by the Contractor. The work shall not be considered as complete until the Bank have certified in writing that the work has been virtually completed and defect liability period one year shall commence from the date of such certificate.

10.2 Extension of Time: The time allowed for execution of the Works by the Contractor as specified or the extended time in accordance with these conditions shall be the essence of the Contract. If the Contractor commits default in the execution of the work as aforesaid, the Bank shall without prejudice to any other right or remedy available in law is at liberty to forfeit the earnest money absolutely.

Request for extension of time, to be eligible for consideration, shall be made by the Contractor to the accepting authority in writing within fourteen days of the happening of the event causing delay. The Contractor shall also, if practicable, indicate in such a request the total period for which extension is desired, overlapping period, if any, with earlier events causing delays.

In such case the authority may give a fair and reasonable extension of time for completion of work. Such extension shall be communicated to the Contractor by the Bank in writing. Non application by the Contractor for extension of time shall not be a bar for giving a fair and reasonable extension by the Bank and this shall be binding on the Contractor.

The decision of the Bank for an extension of time for completion hereunder (which decision shall be final and binding on the Contractor) shall be promulgated on completion of the work or at the

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conclusion of such events based on which the extension of time was sought by the Contractor, and the Bank shall then, in the event of an extension being granted, determine and declare the final completion date. The provision in clause with respect to payment of Liquidated Damages shall, in such case, be read and construed as if the extended date fixed by the Bank were substituted for and the damage shall be deducted accordingly.

11 TOOLS, STORAGE OF MATERIALS, PROTECTIVE WORKS: The Contractor shall make use of existing facilities with due permission of the Bank for Storage of materials at site, but watch & ward arrangements for the safety of materials shall be the responsibility of the Contractor.

12 Labour Legislation :

- a) The Tenderer shall comply with the provisions of the Apprentices Act 1961, payment of Wages Act 1936, Minimum Wages Act 1948, Employees Liability Act 1938, Workmen's Compensation Act 1923, Industrial Disputes Act 1947, Maternity Benefits Act 1961, and the Contract Labour (Regulation and Abolition) Act 1970, Provident Fund Act or the modifications thereof or any other laws relating thereto and the rules made there under from time to time.
- b) The Tenderer shall indemnify and keep indemnified the Bank against payments to be made under and for the observance of the laws aforesaid and the Contractors' Labour Regulations without prejudice to his right to claim indemnify from his sub-contractors. The laws aforesaid shall be deemed to be a part of this contract and any breach thereof shall be deemed to be a breach of this contract.
- c) The Tenderer shall at his own expense arrange for all the safety provisions for the safety of all workers and employees directly or indirectly employed on the work by the Tenderer or his Sub-Contractors.
- d) The Tenderer shall be fully responsible at his own expenses for compliance all the labour regulations and rules to be observed by him and his sub-contractors. The Tenderer shall fully indemnify the Bank against any action by the state and/or Central Government for any default or alleged default by the Tenderer, Sub-contractor for violation of any of such rules and regulations. If, due to any default of the Tenderer or his sub-contractors, the Bank has to incur any expenditure for compliance of the rules and regulations or for any other reason connected with such default, the Bank shall be

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entitled to recover from the Tenderer all such expenditure in full from any payment due to the Tenderer.

13. DAMAGE TO PERSONS AND PROPERTY INSURANCE ETC .

13.1 Damages to persons :

- i. The Tenderer shall be responsible for all injury to the work or to workmen, to persons, animals or things and for all damages to the structural and/or decorative part of property which may arise from the operations or neglect of himself or of any sub-contractor or of any of his or a sub- contractors employees, whether such injury or damage arise from carelessness, accident or any other cause whatsoever in any way connected with the carrying out of this Contract.
- ii. The Tenderer shall at his cost effect the insurance necessary and indemnify the Bank entirely from all responsibility in this respect. The scope of insurance is to include loss or damage to the work and workmen due to carelessness, accident including fire, earthquake, floods, all medical expenses, compensation to be borne in the event of accident etc., damage or loss to the Contract itself till this is made over a complete state. Insurance is compulsory and must be affected from the very initial stage and should cover the entire contract period till handing over of complete works. The Contractor shall also be responsible for anything which may be excluded from damage to any property arising out of incidents, negligence or defective carrying out of this Contract.
- iii. The Bank shall be at liberty and is hereby empowered to deduct the amount of any damages, compensations, costs, charges and expenses arising or occurring from or in respect of any such claim or damages from any sums due or to become due to the Contractor.

14. LIQUIDATED DAMAGES

14.1 If the Contractor fails to complete the work by the scheduled date of completion or within any sanctioned extended time, he/she will have to pay 0.5% of the accepted Tender amount per week as Liquidated Damages for each week beyond the schedule date of completion or the extended period of completion, works remaining incomplete. The maximum liquidated damages recoverable shall be 10.0 % of the accepted Tender amount.

14.2 The Bank shall have the right to adjust, / set-off against any sum payable to the Contractor under this or any other Contract with the Bank anywhere in India/outside India.

15. VARIATION /DEVIATION

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The Tendered rates shall hold good for any variations in the Tendered quantities for legitimate completion of works as per original design on account of any modification in the bill of quantities. The discretion of purchasing/finalising the number of elevators shall remain with the Bank. As regards purchasing / finalising the number of elevators, the decision of the Bank. shall be final.

16. DEFECT AFTER COMPLETION:

The contractor shall make good at his own cost and to the satisfaction of the Bank all effects, or other faults which may appear during the defect liability period.

In case of specialised work based on the contractors own design and their standard manufacturing product incorporated in the works and in the event of the design of the system being defective or any components used found to be defective on account of manufacturing defects or otherwise forcing, any improvement thereof to be implemented or undertaken to rectify such inherent defects, notwithstanding additional cost of components or design modification, they shall be undertaken at contractor's own cost.

In default, the Bank may employ and pay other agency or persons to amend and make good such damages, losses and expenses consequent thereon or incidental thereto such expenses shall be made good and borne by the contractor failing which the same shall be recoverable from the payment due to the contractor and in the event of amount retained being insufficient, recover the balance from the contractor from the amount retained together with any expenses the Bank may have incurred in connection therewith.

17. SUSPENSION OF WORKS:

If the contractor persistently neglects to carry out his obligations under the contract and/or commits default in complying with any of the terms and conditions of the contract and does not remedy it or take effective steps to remedy it within 7 days after a notice in writing is given to him in that behalf by the Bank subject to other provisions contained, the Bank may without prejudice to his any other rights or remedy against the Tenderer in respect of any delay in commencing, completing the work may serve notice in writing absolutely determine and cancel the Contract.

18. SETTLEMENT OF DISPUTES:

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It shall be an inseparable part of the contract that in matters regarding quality of materials, workmanship, removal or rejection of improper work, interpretation of the drawings and specifications, measurements of materials and/or items of work, mode of procedure and carrying out of the work, the decision of the Bank which shall be given in writing, shall be final, conclusive and binding on the Tenderer.

Upon receipt of such written instructions or decision, the Tenderer shall promptly proceed without delay to comply with such instructions or decisions. If the Employer fails to give his instructions or decision in writing within a period of two months after being requested or if the Tenderer is dissatisfied with the instructions or decision of the Employer, the Contractor may within 30 days appeal to the Deputy General Manager, Bhopal Zonal Office, who shall accord an opportunity to the Tenderer to be heard and to offer evidence in support of his appeal. If he is dissatisfied with this decision, the Tenderer shall within a period of thirty days from receipt of the decision shall indicate his intention to refer the dispute to Arbitration, failing which the said decision shall be final and conclusive and not referable to adjudication by the Arbitrator.

TECHNICAL SPECIFICATIONS

Annexed: OEM to quote financials as per the technical specifications/products offered by them and give undertaking to acceptance of specification and confirmation having complied with .

Turnkey work and shall include the essential civil and electrical and the necessary statutory approval ,lift license etc as required to operate and run the lift.

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21.1 Instructions to Bidders – e tendering

The Bidders participating through e-Tendering for the first time, for Central Bank of India will have to complete the Online Registration Process on the portal. All the bidders interested in participating in the online e-Tendering process are required to procure Class II or Class III Digital e-Token having -2- certificates inside it, one for Signing/Verification purpose and another for Encryption/Decryption purpose. The tender should be prepared & submitted online using the bidder's authorized individual's (Individual certificate is allowed for proprietorship firms) Digital e- Token. If any assistance is required regarding e-Tendering (registration / upload / download/ Bid Preparation / Bid Submission), please contact on the support numbers given in the support details.

21.2. Registration Process for Bidders

- a) Open the URL: <https://centralbank.abcpocure.com/EPROC/>
- b) On Right hand side, Click and save the Manual "**Bidder Manual for Bidders to participate on e-tender**"
- c) Register yourself with all the required details properly.
- d) TRAINING: Agency appointed by the Bank will provide user manual and demo / training for the prospective bidders
- e) LOG IN NAME & PASSWORD: Each Vendor / Bidder will be assigned a Unique User Name & Password by the agency appointed by the Bank. The Bidders are requested to change the Password and edit the information in the Registration Page after the receipt of initial Password from the agency appointed by the Bank.

GENERAL TERMS & CONDITIONS: Bidders are required to read the “Terms and Conditions” section of the portal (of the agency concerned, using the Login IDs and passwords given to them.

Bid Submission Mode.	https://centralbank.abcprocure.com/EPROC Through e-tendering portal (Class II or Class III Digital Certificate with both Signing & Encryption is required for tender participation)
Support person and phone number for e-tender service provider for any help in accessing the website and uploading the tender documents or any other related queries.	<p>e-Procurement Technologies Limited Technical Support Team</p> <p>Mr. Sujith Nair: 079 68136857 sujith@eptl.in</p> <p>Ms. Geeta : 079 90334460 geeta@auctiontiger.net</p> <p>Ms.Khushboo : 09510813528 khushboo.mehta@eptl.in</p> <p>Ms. Pooja : 09328931942 pooja.shah@eptl.in</p> <p>Ms. Komal : 07904407997 komal.d@eptl.in</p> <p>Mr Nandan Valera : 9081000427 nandan.v@eptl.in</p> <p>Ms Vrusha Soni : 9904407997 vrusha@eptl.in</p> <p>Mr Jaymeet : 6354919566</p> <p>Fahad Khan: 6352631766 fahad@eptl.in</p> <p>Shaikh Nasruddin : 6352632098 shaikh@eptl.in</p> <p>Jay Vyas : 9265562819 jay.v@eptl.in</p> <p>Mubassera Mansuri:7859800621 mubassera@eptl.in</p> <p>Hiral Purohit: 6352631968 hiral.purohit@eptl.in</p> <p>Mobile Numbers: +91-9904407997 9081000427</p>

Note: please note Support team will be contacting through email and whenever required through phone call as well. Depending on nature of assistance support team will contact on the priority basis. It will be very convenient for bidder to schedule their online demo in advance with support team to avoid last minute rush.

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- f) All bids made from the Login ID given to the bidder will be deemed to have been made by the bidder.
- g) BIDS PLACED BY BIDDER: The bid of the bidder will be taken to be an offer to sell. Bids once made by the bidder cannot be cancelled. The bidder is bound to sell the material as mentioned above at the price that they bid.

Preparation & Submission of Bids

The Bids (Eligibility Cum Technical as well as Commercial) shall have to be prepared and subsequently submitted online only. Bids not submitted "ON LINE" shall be summarily rejected. No other form of submission shall be permitted.

Dos and Don'ts for Bidder

- Registration process for new Bidder's should be completed at the earliest
- The e-Procurement portal is open for upload of documents with immediate effect Hence Bidders are advised to start the process of upload of bid documents well in advance.
- Bidder has to prepare for submission of their bid documents online well in advance as the upload process of soft copy of the bid documents requires encryption (large files take longer time to encrypt) and upload of these files to e-procurement portal depends upon bidder's infrastructure and connectivity.
- To avoid last minute rush for upload bidder is required to start the upload for all the documents required for online submission of bid one week in advance.
- Bidder to initiate few documents uploads during the start of the RFP submission and help required for uploading the documents / understanding the system should be taken up with e-procurement bidder well in advance.
- Bidder should not raise request for extension of time on the last day of submission due to non-submission of their Bids on time as Bank will not be in a position to provide any support at the last minute as the portal is managed by e-procurement service provider.
- Bidder should not raise request for offline submission or late submission since only online e-Procurement submission is accepted.
- Part submission of bids by the Bidder's will not be processed and will be rejected.

Terms & Conditions of Online Submission

1. Bank has decided to determine L1 through bids submitted on Bank's E-Tendering website <https://centralbank.abcpocure.com/EPROC>. Bidders shall bear the cost of registration on the Bank's e-tendering portal. Rules for web portal access are as follows:

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2. Bidder should be in possession of CLASS II or CLASS III-Digital Certificate in the name of company/bidder with capability of signing and encryption for participating in the e-tender. Bidders are advised to verify their digital certificates with the service provider at least two days before due date of submission and confirm back to Bank.
3. Bidders at their own responsibility are advised to conduct a mock drill by coordinating with the e-tender service provider before the submission of the technical bids.
4. E-Tendering will be conducted on a specific web portal as detailed in (schedule of bidding process) of this RFP meant for this purpose with the help of the Service Provider identified by the Bank as detailed in (schedule of bidding process) of this RFP.
5. Bidders will be participating in E-Tendering event from their own office / place of their choice. Internet connectivity /browser settings and other paraphernalia requirements shall have to be ensured by Bidder themselves.
6. In the event of failure of their internet connectivity (due to any reason whatsoever it may be) the service provider or Bank is not responsible.
7. In order to ward-off such contingent situation, Bidders are advised to make all the necessary arrangements / alternatives such as back –up power supply, connectivity whatever required so that they are able to circumvent such situation and still be able to participate in the E-Tendering Auction successfully.
8. However, the vendors are requested to not to wait till the last moment to quote their bids to avoid any such complex situations.
9. Failure of power at the premises of bidders during the E-Tendering cannot be the cause for not participating in the E-Tendering.
10. On account of this, the time for the E-Tendering cannot be extended and BANK is not responsible for such eventualities.
11. Bank and / or Service Provider will not have any liability to Bidders for any interruption or delay in access to site of E-Tendering irrespective of the cause.
12. Bank's e-tendering website will not allow any bids to be submitted after the deadline for submission of bids. In the event of the specified date and time for the submission of bids, being declared a holiday for the Bank, e-tendering website will receive the bids up to the appointed time on the next working day. Extension / advancement of submission date and time will be at the sole discretion of the Bank.
13. During the submission of bid, if any bidder faces technical issues and is unable to submit the bid, in such case the Bank reserves its right at its sole discretion but is not obliged to grant extension for bid submission by verifying the merits of the case and after checking necessary details from Service provider.
14. Utmost care has been taken to reduce discrepancy between the information contained in e-tendering portal and this tender document. However, in event of any such discrepancy, the terms and conditions contained in this tender document shall take precedence.

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15. Bidders are suggested to attach all eligibility criteria documents with the Annexures in the technical bid.

21.3 Guidelines to Contractors on the operations of Electronic Tendering System of Central Bank of India

21.3.1 Pre-requisites to participate in the Tenders

Registration of Bidders on Electronic Tendering System on Portal of CBI: The Bidders Non Registered in Central Bank of India and interested in participating in the e-Tendering process of CBI shall be required to enroll on the Electronic Tendering System. To enroll Bidder has to generate User ID and password on the "https://centralbank.abcpocure.com /EPROC"

Registration of New bidders: <https://centralbank.abcpocure.com/EPROC/bidderregistration>

The Bidders may obtain the necessary information on the process of Enrollment either from Helpdesk Support Team: 079-68136815, 9879996111 or may download User Manual from Electronic Tendering System for CBI. i.e. <https://centralbank.abcpocure.com/EPROC>

21.3.2 Preparation of Bid & Guidelines of Digital Certificate

The Bid Data that is prepared online is required to be encrypted and the hash value of the Bid Data is required to be signed electronically using a Digital Certificate (Class – II or Class – III). This is required to maintain the security of the Bid Data and also to establish the identity of the Bidder transacting on the System. This Digital Certificate should be having Two Pair (1. Sign Verification 2. Encryption/Decryption)

The Digital Certificates are issued by an approved Certifying Authority authorized by the Controller of Certifying Authorities of Government of India through their Authorized Representatives upon receipt of documents required to obtain a Digital Certificate.

Bid data / information for a particular Tender may be submitted only using the Digital Certificate.

Certificate which is used to encrypt the data / information and Signing Digital Certificate to sign the hash value during the Online Submission of Tender stage. In case, during the process of preparing and submitting a Bid for a particular Tender, the Bidder loses his / her Digital Signature Certificate (i.e. due to virus attack, hardware problem, operating system problem); he / she may not be able to submit the Bid

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online. Hence, the Users are advised to store his / her Digital Certificate securely and if possible, keep a backup at safe place under adequate security to be used in case of need.

In case of online tendering, if the Digital Certificate issued to an Authorized User of a Partnership Firm is used for signing and submitting a bid, it will be considered equivalent to a no objection certificate / power of attorney to that User to submit the bid on behalf of the Partnership Firm. The Partnership Firm has to authorize a specific individual via an authorization certificate signed by a partner of the firm (and in case the applicant is a partner, another partner in the same form is required to authorize) to use the digital certificate as per Indian Information Technology Act, 2000 and subsequent amendment.

Unless the Digital Certificate is revoked, it will be assumed to represent adequate authority of the Authority User to bid on behalf of the Firm for the Tenders processed on the Electronic Tender Management System of Central Bank of India as per Indian Information Technology Act, 2000 and subsequent amendment. The Digital Signature of this Authorized User will be binding on the Firm. It shall be the responsibility of Partners of the Firm to inform the Certifying Authority or Sub

Certifying Authority, if the Authorized User changes, and apply for a fresh Digital Signature Certificate. The procedure for application of a Digital Signature Certificate will remain the same for the new Authorized User.

The same procedure holds true for the Authorized Users in a Private / Public Limited Company. In this case, the Authorization Certificate will have to be signed by the Director of the Company or the Reporting Authority of the Applicant.

The bidder should Ensure while procuring new digital certificate that they procure a pair of certificates (two certificates) one for the purpose of Digital Signature, Non-Repudiation and another for Key Encryption.

21.3.3 Recommended Hardware and Internet Connectivity

To operate on the Electronic Tendering System, the Bidder are recommended to use Computer System with at least 1 GB of RAM and broadband connectivity with minimum 512 kbps bandwidth. However, Computer Systems with latest i3 / i5 Intel Processors and 3G connection is recommended for better performance.

Operating System Requirement: Windows 7 and above Browser Requirement (Compulsory): Internet Explorer Version 9 (32 bit) and above and System Access with Administrator Rights.

Toolbar / Add on / Pop up blocker

Users should ensure that there is no software installed on the computers which are to be used for using the website that might interfere with the normal operation of their Internet browser. Users have to ensure that they do not use any pop-up blockers, such as those provided by Internet Explorer and complementary software, like for example the Google tool bar. This might, in certain cases depending on users' settings, prevent the access of the EAS application.

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21.3.4 Online viewing of Detailed Notice Inviting Tenders

The Bidders can view the Detailed Tender Notice along with the Time Schedule (Key Dates) for all the Live Tenders released by CBI on the home page of CBI e-Tendering Portal on <https://centralbank.abcpurchase.com/EPROC>.

21.3.5 Download of Tender Documents:

The Pre-qualification / Main Bidding Documents are available for free downloading. However, to participate in the online tender, the bidder must purchase the bidding documents via Demand Draft mode by filling the cost of tender form fee.

21.3.6 Online Submission of Tender

Submission of Bids will be preceded by Online Submission of Tender with digitally signed Bid Hashes (Seals) within the Tender Time Schedule (Key dates) published in the Detailed Notice Inviting Tender. The Bid Data is to be prepared in the templates provided by the Tendering Authority of CBI. The templates may be either form based, extensible tables and / or unloadable documents. In the form based type of templates and extensible table type of templates, the Bidders are required to enter the data and encrypt the data/documents using the Digital Certificate / Encryption Tool.

In case Unloadable document type of templates, the Bidders are required to select the relevant document / compressed file (containing multiple documents) already uploaded in the briefcase.

Notes:

- The Bidders upload a single documents unloadable option.
- The Bid hash values are digitally signed using valid class – II or Class – III Digital Certificate issued any Certifying Authority. The Bidders are required to obtain Digital Certificate in advance.
- The bidder may modify bids before the deadline for Online Submission of Tender as per Time Schedule mentioned in the Tender documents.
- This stage will be applicable during both. Pre-bid / Pre-qualification and Financial Bidding Processes.

The documents submitted by bidders must be encrypted using document encryption tool which available for download under Download section on <https://centralbank.abcpurchase.com/EPROC>

Steps to encrypt and upload a document:

- Select Action: Encryption -> Tender ID: (enter desired tender ID) -> Envelope: (Technical / Price Bid) -> Add File: (Select desired document to be encrypted) -> Save File(s) to: (select desired location for encrypted file to save).

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- After successful encryption, format of encrypted file will change to .enc which is required to be uploaded by bidders.
- After encryption bidders are required to upload document as per the mandatory list mentioned in the envelope i.e Technical / Commercial.

Note: Bank and e-Procurement Technologies Limited shall not be liable & responsible in any manner whatsoever for my/our failure to access & bid on the e-tender platform due to loss of internet connectivity, electricity failure, virus attack, problems with the PC, any other unforeseen circumstances etc. before or during the event. Bidders are advised to ensure system availability and prepare their bid well before time to avoid last minute rush. Bidder can fix a call with support team members in case guidance is required by calling on below mentioned numbers.

Bidders need to take extra care while mentioning tender ID, entering incorrect ID will not allow Bank to decrypt document.

21.3.7Close for Bidding:

After the expiry of the cut- off time of Online Submission of Tender stage to be completed by the Bidders has lapsed, the Tender will be closed by the Tender Authority.

21.3.8Online Final Confirmation:

After submitting all the documents bidders need to click on “Final Submission” tab. System will give pop up “You have successfully completed your submission” that assures submission completion

21.3.9Short listing of Bidders for Financial Bidding Process:

The Tendering Authority will first open the Technical Bid documents of all Bidders and after scrutinizing these documents will shortlist the Bidders who are eligible for Financial Bidding Process. The short listed Bidders will be intimated by email.

21.3.10Opening of the Financial Bids:

The Bidders may join online for tender Opening at the time of opening of Financial Bids. However, the results of the Financial Bids of all Bidders shall be available on the e-Tendering Portal after the completion of opening process.

21.3.11 Tender Schedule (Key Dates):

1. The Bidders are strictly advised to follow the Dates and Times as indicated in the Time Schedule in the detailed tender Notice for the Tender. All the online activities are time tracked and the electronic Tendering System enforces time-locks that ensure that no activity or transaction can take place outside the Start and End Dates and time of the stage as defined in the Tender Schedule.

At the sole discretion of the tender Authority, the time schedule of the Tender stages may be extended.

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